

2017 TICKET INFORMATION FOR PARENTS/CAREGIVERS OF CHOIR STUDENTS

Ticket Sales open at Ticketek on **Monday 7th August 2017** – do not attempt to buy tickets before that date.

Our school choir will be performing at Concert (insert concert no.) on (insert day and date) at (insert time).

Due to sightlines and sound quality, there will be 2 tiers of seating available this year.

A Reserve tickets will be priced at \$45 and will be coded blue on the Ticketek seating map.

B Reserve tickets will be priced at \$35 and will be coded yellow on the Ticketek seating map.

Ticket prices include GST. Service and Handling Fees and Delivery Fees may apply.

You will have the option to see price categories, choose a section, then choose seats within that section.

It would be useful to know if your child is singing Soprano or Alto before you book tickets. As an audience member looking towards the stage, the tallest Soprano through to the smallest will be graded from left towards the centre and the smallest Alto through to the tallest will be graded from the centre towards the right.

To maintain equity, School Card holders can purchase 4 x A Reserve tickets at the B Reserve price. You will have to enter your Surname and School Card No. to obtain the discount. All additional A Reserve tickets will be at the A Reserve price.

Tickets purchased from the AEC Ticketek Office, Port Road, Hindmarsh, Mon-Fri 9:00am-5:00pm, will be free of additional charges.

All tickets purchased online www.ticketek.com.au, by phone **132 849**, from an agency (see over), or via mobile phone will attract a \$5.00 Service and Handling Fee per transaction.

This fee remains at \$5.00 regardless of how many tickets are purchased.

If additional tickets are purchased separately, the \$5.00 charge will apply for each additional transaction.

The Ticketek Special Needs number for Wheelchairs and Mobility is **1300 665 915** and is available Mon-Sat 8:30am-7:30pm and Sun/Public Holidays 8:30am-4:30pm.

If you have been given a voucher for a complimentary ticket by your school, this voucher can only be exchanged at the AEC Ticketek Office. The \$5.00 Service and Handling Fee does not apply in this case.

As you are able to choose your own tickets this year, you may not be sitting with other members of your school community. If you wish to do so, feel free to get together as a group and head down to the AEC Ticketek office and buy all your tickets together. Alternatively, make one person responsible for collecting money and organising tickets for the group.

Due to recent events, **security** at the AEC has been further tightened. All bags will be searched, so keep these as few and as small as possible to avoid lengthy delays. If possible use a see-through plastic bag.

No photography is permitted by either camera or mobile phone in the Arena.

TICKETEK AGENCIES - SOUTH AUSTRALIA (SA)

Westfield Concierge Desks no longer act as Ticketek agencies or offer Ticketek services. Please consider this if you are planning to purchase or collect tickets at a Westfield Agency.

Ticketek Agencies do not accept telephone enquiries or bookings. Opening hours are subject to change. Agencies may have reduced hours on Public Holidays.

Only agencies listed as **Pre-Paid Collection Outlet** are able to print pre-purchased event tickets bought online or by phone.

Agency	Address	Opening Hours
Hindmarsh	Head Office Agency Adelaide Entertainment Centre Port Rd - Pre-Paid Collection Outlet	Mon-Fri 9am-5pm
Adelaide CBD	City Cross Shopping Centre City Cross Lotteries, Kiosk 4, Rundle Mall - Pre-Paid Collection Outlet	Mon-Thu 9am-5pm Fri 9am-8.30pm Sat 9am-4.30pm
Findon	Rex's Findon Centre Newsagency, Shop 11 303 Grange Road - Pre-Paid Collection Outlet	Mon-Wed & Fri 9am-5pm Thu 9am-8pm Closed Weekends
Gawler	Terry White Chemist Gawler 94 Murray Street - Pre-Paid Collection Outlet	Mon-Fri 9am-5.15pm
Oaklands Park	Campbells Newsagency Marion 297 Diagonal Road - Pre-Paid Collection Outlet	Mon-Wed & Fri 9am - 5.30pm Thurs 9am- 9pm Sat 9am -5pm Sun 11am -4pm
Port Adelaide	Port Mall Shopping Centre Port Mall Newsagency, 176 St Vincent Street - Pre-Paid Collection Outlet	Mon-Wed & Fri 8am- 5.30pm Thu 8am-7pm Sat 8am-5pm