



RACHEL NEALE
ADMINISTRATOR

Primary Schools' Music Festival

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2017 TICKET INFORMATION FOR SCHOOLS

Ticket Sales open at Ticketek on **Monday 7th August 2017** – do not attempt to buy tickets before that date.

Please refer to the Concert Grid, which will provide details of your choir's placement in the 2017 Festival program.

This year we are moving from BASS to Ticketek as they have the relationship with the Adelaide Entertainment Centre (AEC).

Due to the change, and all that it involves, this year we are trialling ticketing as the responsibility of parents, rather than schools. This year there is no separate price for group bookings.

Due to sightlines and sound quality, we will be selling 2 tiers of seating this year.

A Reserve tickets will be priced at \$45 and will be coded blue on the Ticketek seating map.

B Reserve tickets will be priced at \$35 and will be coded yellow on the Ticketek seating map.

To maintain equity, School Card holders can purchase 4 x A Reserve tickets at the B Reserve price. They will have to enter their Surname and School Card No. to obtain the discount. All additional A Reserve tickets will be at the A Reserve price.

Tickets purchased from the AEC Ticketek Office, Port Road, Hindmarsh, Mon-Fri 9:00am-5:00pm, will be free of additional charges.

All tickets purchased online www.ticketek.com.au, by phone **132 849**, from an agency (see over), or via mobile phone will attract a \$5.00 Service and Handling Fee per transaction. This fee remains at \$5.00 regardless of how many tickets are purchased. If additional tickets are purchased separately, the \$5.00 charge will apply for each additional transaction.

The Ticketek Special Needs number for Wheelchairs and Mobility is **1300 665 915** and is available Mon-Sat 8:30am-7:30pm and Sun/Public Holidays 8:30am-4:30pm.

Complimentary tickets will **not** be issued to schools. Instead, schools will receive vouchers as per their allocation, which can be exchanged for tickets. Unfortunately Ticketek is unable to process any orders sent via the post so exchanging these vouchers for tickets can only be done at the AEC Ticketek Office. The \$5.00 Service and Handling Fee does not apply in this case.

It is the wish of the SAPPS Music Society that all vouchers be used for Social Justice purposes, **to provide access to the concerts for students/parents who may otherwise be unable to attend due to financial difficulties**. It would be appropriate to offer one voucher to your school-based Choir Teacher/Support by way of a thank you for all their hard work this year. You do not need to offer one to your HPI Choir Teacher/Accompanist as they will receive one directly from the PSMF.

All relevant information is included in the 2017 Ticket Information for Parents document.

Please insert School Concert No, Day and Date before copying and distributing that document.

Soloists who are not performing on the same concert as their school, Assisting Artists, Orchestra members, Troupe members, Hosts and Arena Percussionists will receive their own ticket information separately.

Due to recent events, security at the AEC has been further tightened. All bags will be searched, so keep these to a minimum to avoid lengthy delays. Further details will be provided at your Woodville Town Hall rehearsal.

TICKETEK AGENCIES - SOUTH AUSTRALIA (SA)

Westfield Concierge Desks no longer act as Ticketek agencies or offer Ticketek services. Please consider this if you are planning to purchase or collect tickets at a Westfield Agency.

Ticketek Agencies do not accept telephone enquiries or bookings. Opening hours are subject to change. Agencies may have reduced hours on Public Holidays.

Only agencies listed as **Pre-Paid Collection Outlet** are able to print pre-purchased event tickets bought online or by phone.

| Agency | Address | Opening Hours |
|----------------------|--|--|
| Hindmarsh | Head Office Agency Adelaide Entertainment Centre Port Rd - Pre-Paid Collection Outlet | Mon-Fri 9am-5pm |
| Adelaide CBD | City Cross Shopping Centre City Cross Lotteries, Kiosk 4, Rundle Mall - Pre-Paid Collection Outlet | Mon-Thu 9am-5pm Fri 9am-8.30pm Sat 9am-4.30pm |
| Findon | Rex's Findon Centre Newsagency, Shop 11 303 Grange Road - Pre-Paid Collection Outlet | Mon-Wed & Fri 9am-5pm Thu 9am-8pm Closed Weekends |
| Gawler | Terry White Chemist Gawler 94 Murray Street - Pre-Paid Collection Outlet | Mon-Fri 9am-5.15pm |
| Oaklands Park | Campbells Newsagency Marion 297 Diagonal Road - Pre-Paid Collection Outlet | Mon-Wed & Fri 9am - 5.30pm Thurs 9am- 9pm Sat 9am -5pm Sun 11am -4pm |
| Port Adelaide | Port Mall Shopping Centre Port Mall Newsagency, 176 St.Vincent Street - Pre-Paid Collection Outlet | Mon-Wed & Fri 8am- 5.30pm Thu 8am-7pm Sat 8am-5pm |